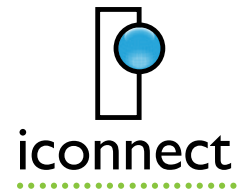


iVoice

How to save money on your voice traffic



Voice traffic is one area of your business where you can enjoy dramatic cost savings simply through installing iConnect's voice solution.

iConnect is a major supplier of IP-enabled voice solutions to the SME and corporate markets – and a leading Telco service provider. What's more, we specialise in multi-branch deployments. We are thus the perfect choice to streamline your voice traffic system.

Over the past five years, iConnect has built a next-generation IP-enabled network that allows voice traffic of all call types to be backhauled, via a dedicated leased line, from a corporate or call centre PABX to our nearest point of presence (POP).

There, traffic is handed over to the relevant carrier.

The objective is quite simple: termination of outbound and inbound traffic across all call types at the highest quality - *and at very competitive rates.*

Primary backhaul media are fibre, diginet and microwave; secondary media are ADSL and iBurst. Importantly, where ADSL is used, our digital subscriber-line access multiplexer (DSLAM) connects direct to the Telkom ATM backbone, which guarantees you a 1:1 contention ratio. (A DSLAM allows telephone lines to make faster connections to the Internet.)

Voice solution architecture

To keep your voice traffic flowing freely, our infrastructure design allows us to terminate voice traffic via multiple upstream providers. As back-up, our server design ensures that, should

an upstream provider experience a network fault, the servers will seamlessly connect to an alternative upstream provider. We also offer numerous downstream redundancy options.

iConnect design strategy ensures we have the most stable and fully-redundant voice platform in the country. We have more than 1000 sites and route more than 14 million minutes a month. Those figures reflect the fact that we serve many of the country's leading multi-branch corporations.

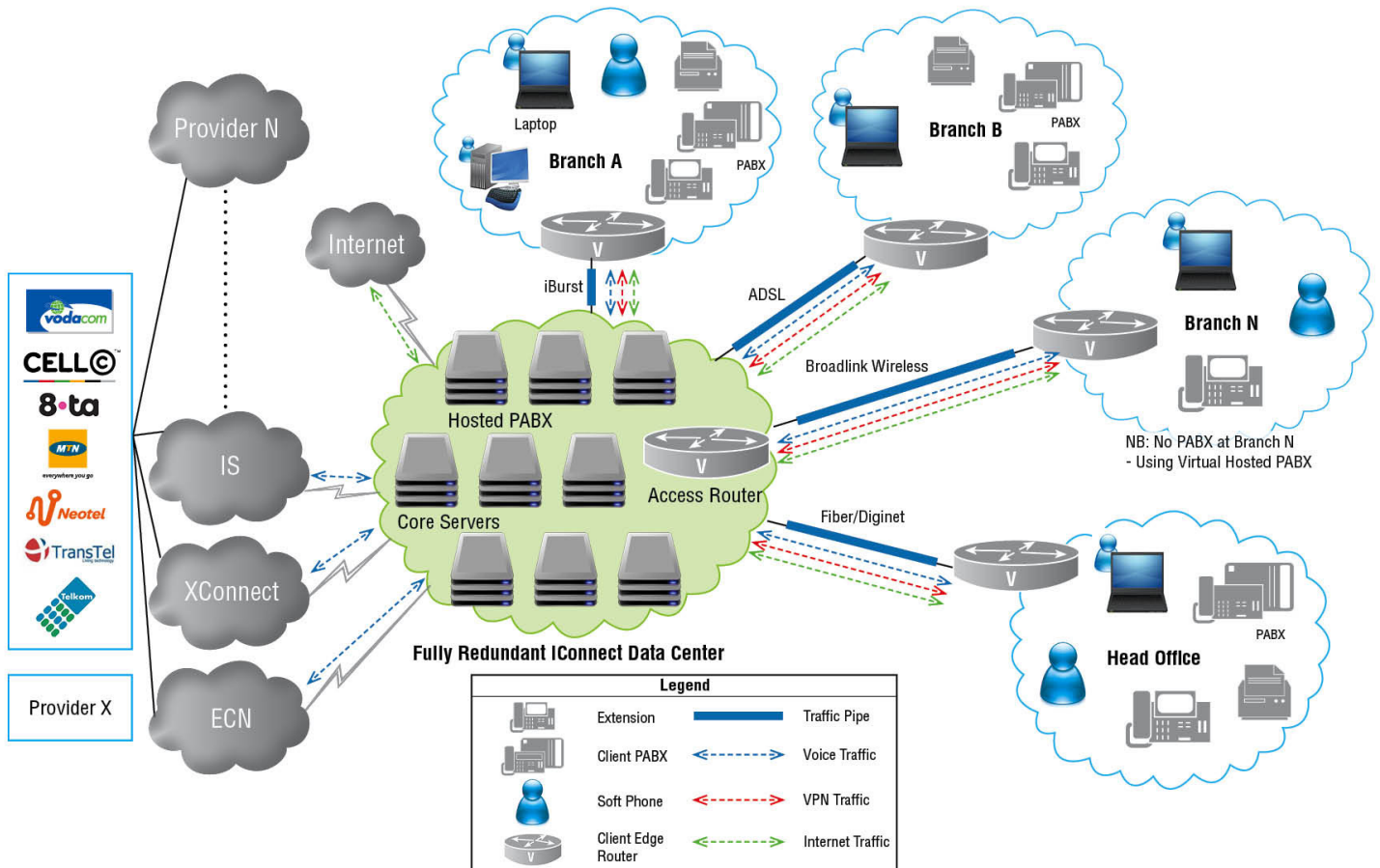
Our back-office environment is structured around a web application, call data records (CDRs), a billing engine and telephone management system (TMS); they are all run off the same database to ensure full consistency of information across all reporting.

iConnect Telephone Management System (TMS)

For top voice-traffic efficiency, we supply you with a fully-developed, web-based TMS, with detailed reporting across a range of filters. This is managed centrally and provides you with a single view (by filter type) across your whole organisation – by branch, by department or per extension or individual through PIN code security. Reports can be customised to your requirements. The system supports CSV, PDF and Excel exports. You access your data through the Internet with your username and password.

We put control in your hands and offer you the facility to manage your telecoms costs in a way that works for you.

iConnect Intergrated Converged Solution



Consider your benefits

Five years of hard-earned experience has resulted in a unique and stable infrastructure design that gives you exceptional benefits, including:

- Active monitoring across eight parameters, 24/7
- Full upstream and downstream redundancy
- Carrier-grade quality across all call types
- Fully-integrated back office environment
- Individualised support and customer service through dedicated account managers

- Unique levels of functionality through our TMS
- One bill, one point of contact for your voice and data requirements.
- Fully integrated converged services. iConnect offers you superior service not only on your voice traffic but also for data, Internet and hosted PBX.

For more information contact our sales centre on 010 590 0100 or visit our website at www.iconnecttelecoms.com.